Arnett HMO Summary of Benefits - Plan 1

CHOOSING A PRIMARY CARE PHYSICIAN. You must choose a Primary Care Physician from the Arnett HMO Provider Directory. Each member of your family may choose a different physician. Then, each time medical care is needed, you must see or contact the Primary Care Physician you have selected.

A Primary Care Physician can be:

- an internist
- a family practitioner
- an OB/GYN
- or a pediatrician, for children under 18

Members may change Primary Care Physicians by contacting our Member Services Department. Arnett HMO's plan covers routine doctor's office visits, vaccinations and screenings.

ACCESSING SPECIALITY CARE. To receive specialty care, you must first discuss your medical needs with your Primary Care Physician. He or she will help you coordinate your care with other Arnett HMO plan specialists.

As a member of Arnett HMO, you can choose from any of the specialists and medical facilities listed in the Arnett HMO Provider Directory.

If your Primary Care Physician determines that you require the services of an out-of-network specialist or facility, your physician must request approval for an out-of-network referral. All out-of-network referrals must be preauthorized by Arnett Health Plans.

Medical Benefits

PHYSICIAN OFFICE SERVICES In-Network Primary Care Physician \$5 Specialty Care Physician \$10 Adult Preventive Care Examinations \$5 Pediatric Well Care Examinations \$5 Preventive Gynecological Examinations \$5 Immunizations and Injections No charge Other Physician Services No charge MATERNITY AND OBSTETRICAL Initial Visit for Pregnancy Testing \$10 Prenatal Care, Delivery and Admission No charge **HOSPITAL SERVICES** Hospital Inpatient, including Mental Health++ **Facility Charges** No charge Physician Charges No charge Outpatient Surgery (which requires anesthesia)++ Facility Charges No charge Physician Charges No charge Skilled Nursing Facility (90 day annual limit) No charge **EMERGENCY SERVICES** Participating Urgent Care Center \$10 Non-Participating Urgent Care \$25 Participating Emergency Room (waived if admitted) \$10 Non-Participating Emergency Room \$25 Cast and dressings No charge **REHABILITATION THERAPY** (Limited to 60 consecutive days inpatient/outpatient) Physical/Occupational Therapy++ No charge Speech Therapy++ No charge EYE EXAMS/HÉARING TESTS Diagnosis and Treatment of disease or injury No charge Annual Eve Exams (through age 17) No charge X-RAY, LAB, DIAGNOSTIC TESTS At Hospital (excluding MRI and CAT scans) No charge MRI and CAT scans No charge In Physician's Office or Arnett Clinic No charge Radiation Therapy/Chemotherapy No charge **OTHER SERVICES** Ambulance No charge Home Health Services++ No charge (Limited to 60 consecutive days per episode) Durable Medical Equipment and Prosthetic Devices++ No charge (\$10,000 annual limit)

ACCESSING URGENT AND EMERGENCY CARE. Arnett HMO covers urgent or emergency services worldwide. An emergency is any situation in which a Member, as a prudent layperson, feels sudden or immediate danger to life or limb. If you need urgent medical attention, but are not facing a dangerous or life-threatening situation, call your Primary Care Physician prior to receiving treatment.

ACCESSING HOSPITAL CARE. Charges for the following are covered by the Arnett HMO plan, provided the care is for a medically necessary service:

- inpatient or outpatient surgery
- room and board
- intensive and cardiac care
- and physician services

To receive the full benefit for inpatient services, you must:

- choose in-network providers and facilities
- be admitted to an in-network hospital
- and be admitted by your Primary Care Physician or other in-network specialist.

GETTING MORE INFORMATION. The following chart is a summary of benefits provided with the Arnett HMO plan. Please refer to your Member Certificate and Agreement along with any amendments or call Arnett's Member Services Department at 765/448-7440 or 888/448-7440 for further information on the conditions of coverage, definition of terms, covered benefits, exclusions and limitations.

SUBSTANCE ABUSE

Hospital Inpatient++	No Charge
Outpatient (20-visit limit/contract year)	\$20
MENTAL HEALTH	
Inpatient	No charge
Outpatient (Non-Psychiatrist)	No charge
Outpatient (Psychiatrist)	\$10
FAMILY PLANNING	
Fertility Counseling and Testing	20%
Vasectomy/Tubal Ligation	20%
IUD	20%
Annual Out-of-Pocket Maximums	
In-Network	
Single Out-of-Pocket Maximum	\$1000
Family Out-of-Pocket Maximums	\$2000

++prior plan approval required

STATE 9/20/01

Prescription Drug \$5/\$10/\$20

WHEN YOU NEED A PRESCRIPTION FILLED. Prescriptions must be dispensed by a participating pharmacy listed in the Arnett HMO Provider Directory. In order to receive this benefit you must present your Arnett HMO membership card at the time the prescription is filled. The participating pharmacy will then charge you the applicable copayment amount. There are some specific drugs that require <u>prior authorization</u> by Arnett HMO. Your ordering physician or the participating pharmacy may obtain this approval from the HMO. This plan also covers Preferred Brand Name glucose meters, lancets, strips, insulin, and syringes used for the treatment of diabetes.

SPECIFIC BENEFITS

(Prescriptions must be dispensed by a participating pharmacy.) **Member Pays** Generic Drugs (up to a one-month supply) \$5 Preferred Brand Name Drugs (up to a one-month supply)** \$10 Non-Preferred Drugs (up to a one-month supply)** \$20 Contraceptive Pills (formulary or non-formulary) \$5 Glucose Meters No charge Lancets and Strips No charge Insulin and Syringes \$10

EXCLUSIONS:

- Drugs used in the treatment of infertility.
- Medications and devices used for erectile dysfunction.
- Take home drugs from a hospital.
- Weight loss, smoking cessation and drugs used for cosmetic purposes.
- Vitamins (including vitamins with flouride) and medications lawfully obtainable without a prescription order from a physician (over-the-counter drugs or over-the-counter equivalent products), except insulin.
- Prescription drugs for treatment of dental-related services.
- Drugs labeled "Caution Limited by Federal Law to Investigational Use".
- Experimental drugs, which are those drugs not approved as safe and effective for their intended use by the U.S. Food and Drug Administration, even if the Enrollee is charged a fee for the drugs.
- Drugs which may be properly received without charge under local, State or Federal programs, including Worker's Compensation.

Important Dependent Eligibility Information

In addition to the criteria outlined in your Member Certificate and Agreement (MCA), the following information applies to your health care plan.

9/20/01